

# Committed to Corporate Responsibility

## 2018 Corporate Responsibility Report

### Business Highlights

#### COMMScope®

ARRIS joined CommScope, realizing a joint vision for a better-connected future. The acquisition will allow ARRIS to deliver greater value to our customers, shareholders and employees, and ensuring a better world for everyone.

At ARRIS, corporate responsibility is about balancing our commercial objectives with our responsibilities to people, society and the environment. In 2018, we made great strides as we realized our corporate responsibility objectives—working closely with our customers to deliver the next generation of sustainable products and services. Our Corporate Responsibility program helps us build great relationships with our stakeholders and reinforces our ongoing commitment to conducting business to the highest standards.

### Governance



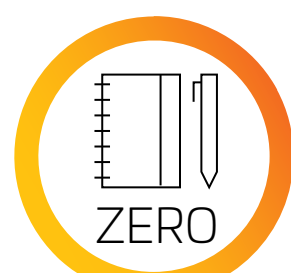
We have built our reputation on doing business ethically and with integrity. Our customers, investors and employees are expecting more from us and we are taking the lead to make sure we continue to meet their expectations. At ARRIS, we continue to improve our Corporate Responsibility program and remain and remain committed to corporate responsibility in every part of our business.



We achieved a Gold level Corporate Social Responsibility rating from EcoVadis. This ranks us in the top 5% of suppliers assessed in all categories in 2018 for the third consecutive year.



Maintained full membership of the Responsible Business Alliance (RBA) for a third year, in line with the revised full membership criteria.



Achieved zero "major non-conformance" in third-party certification audits.

### Our Products



Our ongoing innovation ensures that our products are sustainable with regards to their energy consumption, materials and waste. Product energy efficiency remains our largest sustainability opportunity and is of great importance to our customers.

- More than 99% of applicable ARRIS shipments complied with the US Set-top boxes (STB) energy efficiency voluntary agreement—exceeding the 90% target.



- Reduced the average CO<sub>2</sub>e for Set-top Boxes by greater than 25% in the last two years.



- All applicable ARRIS products complied with the EU STB energy efficiency voluntary agreement, exceeding the VA target of 90%.



- 50% reduction in power when supporting a Remote PHY Core in the Gen 2 platform.



### Our Supply Chain



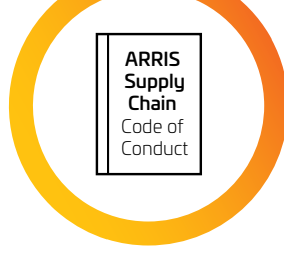
Our business is founded on strong relationships built on trust, transparency and ethical practices. These values are essential to who we are and form the very pillars of our Company that guide our interactions with our customers, partners and suppliers.



All scheduled supply chain CR audits were completed. These audits were conducted in China, the Philippines, Taiwan and the United States.



All our major component and manufacturing suppliers completed the RBA Self-Assessment Questionnaire (SAQ).



We implemented the ARRIS Supplier Code of Conduct acknowledgment process. Suppliers are now required to acknowledge and sign the ARRIS Supplier Code of Conduct.



We maintained our membership in the Responsible Minerals Initiative (RMI) and participated in three RMI working groups—the Conflict Minerals Reporting Template (CMRT) team, the Due Diligence Practices team, and the Smelter Engagement team.

### Our People



The people of ARRIS are key to our past and future success. We strive to attract, retain, and develop a strong and diverse global workforce and believe that our focus, investment and commitment to talent will help us achieve our ambitious goals.

**AWBN**  
35% increase

The ARRIS Women's Business Network (AWBN) now has over 1,000 members in 22 countries, an increase of over 35% since 2017. The AWBN continues to be an excellent resource for career development at ARRIS.

**EMPOWER**

This year we significantly invested in the growth and development of our managers and supervisors globally with the creation and launch of EMPOWER, our new Management Development Training program designed to help supervisors and managers develop and hone their people management skills

**\$582K**

Contributed over \$582k to meaningful and important organizations, such as the Boys & Girls Club, the Cystic Fibrosis Foundation, the Red Cross and the Walter Kaitz Foundation.

- ARRIS sponsored 19 high-potential female employees in various leadership development programs, a 10% increase from 2017.



- Continued to invest in hiring talent of tomorrow through our global intern and apprenticeship programs. We increased our US intern classes from 39 interns in 2017 to 52 interns in 2018; our international intern classes increased from 30 interns in 2017 to 48 interns in 2018.



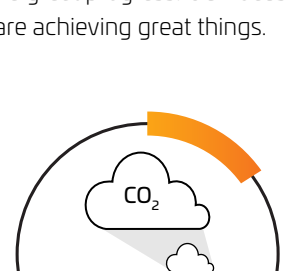
### Our Operations



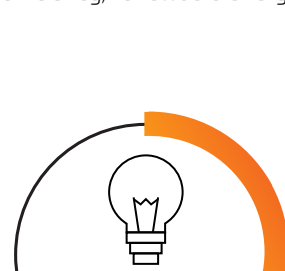
Our operations present the biggest opportunity to reduce our environmental impact. Our commitment to improving our operational environmental footprint continues to make great progress. Our focus on energy efficiency, renewable energy, waste and water continues and we are delighted that we are achieving great things.



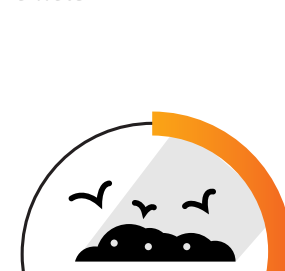
25.4% of our total energy came from electricity purchased via renewable energy contracts, compared to 16% in 2017.



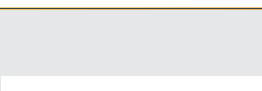
Met five-year Greenhouse gas (GHG) reduction goal by reducing GHG emissions by 17.6% compared to 2013, exceeding our 2018 cumulative goal of 10%.



Achieved 38.5% reduction in scope 1 and 2 market-based GHG emissions compared to 2013.



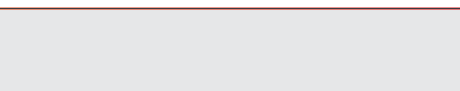
Exceeded our five-year landfill diversion goal of 10% improvement by diverting 68% of our waste from landfills.



We continued to align our current activity with the UN Sustainable Development Goals (SDGs). Our report highlights where we support the SDGs



ARRIS has made use of the Global Reporting Initiative (GRI) Sustainability Reporting Standards in the development of the 2018 ARRIS Corporate Responsibility Report.



The ARRIS 2018 Corporate Responsibility Report meets the principles, contents and quality requirements of the AA1000 assurance standard.

**Our leadership in corporate responsibility is critical to our success.** Operating in a socially and environmentally responsible way is fundamental to our business ethos. Our customers recognize ARRIS as taking the lead in corporate responsibility and I am proud of what we have accomplished as our business grows.

**Bruce McClelland**  
former Chief Executive Officer, ARRIS and current Chief Operating Officer, CommScope

To learn more, view our comprehensive

**2018 CORPORATE RESPONSIBILITY REPORT**